Karol and John Patyk 11030 Cattail Bluff Tega Cay, SC 29708 (803) 396-8803

S.C. Public Service Commission Columbia, SC

May 15, 2010

To Whom It May Concern:

Our family has lived on Lake Wylie, in Tega Cay for the last nine years. Our home is located right on Lake Wylie and we have our sewer lines and manhole cover a few feet from the lake. Since moving into our home, we have seen raw sewage flow out of the manhole cover on our property directly into the lake. Each overflow situation has prompted us to make numerous calls until we found someone who had the ability to address the problem. The two most recent sewage overflows occurred only a few months ago. Even though the pump station has a radio that was supposed to notify that there was a problem it did not work. These recurring spills should have been addressed long ago.

We feel the proposed rate increase by the Tega Cay Water Service is outrageous and unjustified. We feel you cannot ask residents to pay more for inadequate service and inferior water quality that Tega Cay Water Service provides now. Usually people are asked to pay more for a superior product/service, not for increasingly inferior ones.

Sincerely,

Karol and John Patyk